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Emirates and Etihad Network and Health & Safety Updates **August 4th 2020**

This brief provides preliminary information about the continued reopening of Emirates and Etihad's networks in the United States as well as health and safety precautions the two airlines are taking to ensure the wellbeing of passengers.

Emirates Airline

U.S. Network

Currently, Emirates has resumed service from New York (JFK), Washington D.C. (IAD), Chicago (ORD), and Los Angeles (LAX). They plan to reopen their route from Boston (BOS) on August 16th.

Covid-19 PCR tests are mandatory for all inbound and transit passengers arriving to Dubai (and the U.A.E.), including U.A.E. citizens, residents, and tourists, irrespective of the country they are coming from. For more information on entry requirements for international visitors to Dubai, view the following link: www.emirates.com/flytoDubai



Health and Safety

Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees on the ground and in the air, including the distribution of complimentary hygiene kits containing masks, gloves, hand sanitizer, and antibacterial wipes to all customers. For more information on these measures and the services available on each flight, visit www.emirates.com/yoursafety

In a unique step for the industry, Emirates has also committed to cover Covid-19 related medical expenses for passengers, free of cost, should they be diagnosed with Covid-19 during their travel while they are away from home. This cover is immediately effective for customers flying on Emirates until 31 October 2020 (first flight to be completed on or before 31 October 2020), and is valid for 31 days from the moment they fly the first sector of their journey. For more information, please visit www.emirates.com/COVID19assistance.

Etihad Airways

U.S. Network

Etihad's North American gateways currently include New York (JFK), Chicago (ORD), Washington D.C (IAD) & Toronto (YYZ). As of late July 2020, Etihad Airways is operating flights to more than 50 worldwide destinations across Asia, Australia, Europe, the Middle East and North America via Abu Dhabi. The airline is reviewing its network and aims to gradually return to a fuller schedule as soon as circumstances allow. Etihad continues to follow U.A.E. and international government, regulatory and health authority directives, and is playing its part in helping to limit the spread of Covid-19. Etihad's current network and interactive destination map can be viewed at www.etihad.com/en/travel-updates/our-network



It is mandatory to have a Covid-19 PCR test before you fly with Etihad Airways from any worldwide airport outside of Abu Dhabi. You will also need a test if you are traveling from Abu Dhabi to any European Union country, as well as Switzerland and the UK.

Your test must be carried out at an approved medical facility within 96 hours of arriving or departing Abu Dhabi. You'll find your closest approved clinic by entering your country or city of departure at etihad.com/destinationguide.

Health and Safety

To ensure a secure and hygienic travel experience, the airline launched 'Etihad Wellness', an expanded and more comprehensive health and hygiene program, and customer guide. This builds on the stringent measures already put in place by the airline to deal with Covid-19. Etihad Wellness is being championed by the introduction of specially trained Wellness Ambassadors, a first in the industry, who will provide essential travel health information and care so guests can fly with greater peace of mind.

Etihad Wellness initiatives are being communicated through an easy-to-use online guide highlighting the high standards of cleanliness, health, and hygiene being applied at every stage of the customer journey. This includes culinary hygiene at the airline's catering facilities and food testing laboratory, aircraft cabin deep-cleaning, check-in, health screening, boarding, inflight experience and product, crew interaction, arrival, and ground transportation. Comprehensive information on these travel health and hygiene measures is available at www.etihad.com/wellness